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Bib Data Sheet

CONFIRMATION NO. 5849

SERIAL NUMBER 10/082,386	FILING DATE 02/25/2002 RULE	CLASS 379	GROUP ART UNIT 2642	ATTORNEY DOCKET NO. 066416.0126
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APPLICANTS

Daniel N. Duncan, Austin, TX;
 Alexander N. Svoronos, Springfield, NJ;
 Thomas J. Miller, Westfield, NJ;

**** CONTINUING DATA**

THIS APPLICATION IS A CIP OF 09/547,627 04/12/2000

**** FOREIGN APPLICATIONS****IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY ****

** 03/25/2002

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY TX	SHEETS DRAWING 3	TOTAL CLAIMS 49	INDEPENDENT CLAIMS 4
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature _____ Initials _____				

ADDRESS

Robert W. Holland
 Suite 600
 2001 Ross Avenue
 Dallas , TX 75201-2980

TITLE

Method and system for self-service scheduling of inbound inquiries

FILING FEE RECEIVED 738	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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